
*Navigating Domestic
Violence: Comprehensive
Training for Police and
Dispatchers*



*Effective Public Service
Communication*

*4 Hours in the
Morning*

Holbrook Regional Emergency Communications Center

*4 Hours in the
Afternoon*

2 SESSIONS

8 Hours of Training – Two Certified Classes!

November 6th, 2025 8a-4p & December 3rd, 2025 8a-4p

**Holbrook Emergency Communications Center
300 S. Franklin Street, Holbrook, MA 02343**

Emergency Civilian and Police Call Takers

Domestic Violence Training (morning) - Call-takers and responders are on the front lines of domestic violence situations. This comprehensive training will provide the knowledge and skills to effectively handle these challenging calls.

Stay updated on new 2025 legislation and best practices for responding to these incidents.

Communication Training (afternoon) - Learn verbal and nonverbal techniques to de-escalate situations, build rapport, and achieve cooperation. Learn how to give and receive clear instructions, ensuring everyone is on the same page. Discover strategies for clear, respectful communication that fosters trust and positive connections with the public (or your colleagues!).

\$225 per participant (two classes for the price of one!)

These courses are E911 certified and approved for professional development grant reimbursement!



Email: angela@relevantleadershipconsultants.com with any questions!!

